



**BlueCross BlueShield
of Florida**

ACA Section 1557 Discrimination Grievance Form

Mail to: Blue Cross and Blue Shield of Florida
Birmingham Service Center
1557 Grievance Coordinator
450 Riverchase Parkway East
Birmingham, AL 35244

Email to: Grievance1557@ExploreMyPlan.com

Information about you:

Name _____
Street Address _____
City _____ State _____ ZIP _____
Telephone number(s) _____
E-mail address (if available) _____

Information regarding the person, agency or organization you believe discriminated against you:

Name _____
Street Address _____
City _____ State _____ ZIP _____
Telephone number(s) _____

Brief description of what happened, including how, why, and when you believe your (or someone else's) civil rights were violated:

450 Riverchase Parkway East PO Box 10527 Birmingham, AL 35298-0001
Phone: 205-220-2604 (TTY 711) FAX: 205-220-2984

Blue Cross and Blue Shield of Florida is an independent licensee of the Blue Cross and Blue Shield Association.

Any other relevant information

Your signature and date of complaint

Signature _____ Date _____

Name of the person on whose behalf you are filing
(if you are filing a complaint for someone else) _____

Information you may also include:

- Any special accommodations for us to communicate with you about this complaint
- Contact information for someone who can help us reach you if we cannot reach you directly
- If you have filed your complaint somewhere else and where you've filed